

**REMARKS**

Applicant respectfully requests reconsideration of the present application in view of the foregoing amendments and in view of the reasons that follow.

**Status of Claims:**

No claims are currently being canceled or added.

Claims 1, 5, 8 and 9 are currently being amended.

This amendment amends claims in this application. A detailed listing of all claims that are, or were, in the application, irrespective of whether the claims remain under examination in the application, is presented, with an appropriate defined status identifier.

After amending the claims as set forth above, claims 1-12 are pending in this application.

**Double Patenting Objection to Claims 7 and 8:**

In response to the double patenting objection to claims 7 and 8, claim 8 has been amended to now depend from claim 6, whereby claim 7 depends from claim 5. Thus, these claims are of different scope.

**Claim Rejections – Prior Art:**

In the Office Action, claims 1-12 were rejected under 35 U.S.C. § 102(e) as being anticipated by U.S. Patent No. 6,212,177 to Greene et al. This rejection is traversed with respect to the presently pending claims under rejection, for at least the reasons given below.

Concerning presently pending independent claim 1, it recites:

(A) An incoming call display means for displaying an incoming call on said virtual turret started on the second general-purpose personal computer when a connecting operation is performed from said telephone to said CTI device after start of said virtual turret on said second general-purpose personal computer, and for displaying the incoming call showing that an incoming call is received by said CTI device from said telephone and displaying a window for responding to the incoming call display; and

(B) A connecting means for communication-connecting said telephone with said CTI device when responding to the display of the incoming call displayed on the window.

The present invention according to independent claim 1 has a construction such that “the virtual turret side and the mobile turret side are connected to each other via remote computing, and operation of a control system of the virtual turret from the mobile turret system by connection via the remote computing and control of a voice system of the CTI device are enabled using the general-purpose operating software on the virtual turret based on the general-purpose personal computer.” Moreover, at a connecting operation from the telephone to the CTI device, a window is provided for display of an incoming call on the virtual turret started on the second general-purpose personal computer, whereby communication-connection is established between the telephone and the CTI device by responding to the display of the incoming call. That way, “remote computing connection between the virtual turret side and the mobile turret side (connection of the control/voice systems) is ensured.”

Turning now to the cited art of record, Greene et al. discloses a remote access system in which a data communication path between a turret and a computer is established by remotely connecting a turret (virtual turret side) for financial transaction consisting of a telephone and a display part and another computer (mobile turret side) via the Internet and a public switched telephone network (PSTN). In Greene et al., line-state information on these turrets is transmitted to the computer via this data communication path, whereby the line-state information is displayed on a display screen of this computer. By selecting a predetermined line from the line-state information being displayed on this screen with a mouse, a user of the computer can operate the computer so as to ensure voice communication path to this line as if the user is operating the turret while staying at a place different from the turret.

However, the “incoming call displaying means” as recited in presently pending independent claim 1 is used for “displaying an incoming call showing that a call is received by the CTI device from the telephone on the virtual turret started on the second general-purpose personal computer and for displaying a window for responding to the incoming call display,” whereby Greene et al. merely discloses that the telephone and an office switching network are connected to each other via a PSTN. Thus, Greene et al. does not disclose or suggest features corresponding to the “incoming call displaying means” of presently pending independent 1.

Also, the “connecting means” as recited in presently pending independent claim 1 provides for “communication-connecting the telephone with the CTI device when responding

to an incoming call display on the window,” whereby Greene et al. does not disclose or suggest anything similar to the claimed “connecting means”.

That is, Greene et al. does not disclose or suggest features in which, “when a connecting operation is performed from the telephone to the CTI device after start of the virtual turret on the second general-purpose personal computer, an incoming call display showing that a call is received by the CTI device from the telephone is made and a window for responding to the incoming call display is displayed and when responding to the incoming call display on the window after that, the communication-connection path is established securely between the telephone and the CTI device by communication-connecting the telephone to the CTI device.”

Accordingly, presently pending independent claim 1, as well as the other presently pending independent claims 5 and 9 that have been amended in a similar manner, are not anticipated by Greene et al.

The presently pending dependent claims are patentable due to their dependency on one of the presently pending independent claims discussed above, as well as for the specific features recited in those claims.

**Conclusion:**

Since all of the issues raised in the Office Action have been addressed in this Amendment and Reply, Applicant believes that the present application is now in condition for allowance, and an early indication of allowance is respectfully requested.

The Examiner is invited to contact the undersigned by telephone if it is felt that a telephone interview would advance the prosecution of the present application.

The Commissioner is hereby authorized to charge any additional fees which may be required regarding this application under 37 C.F.R. §§ 1.16-1.17, or credit any overpayment, to Deposit Account No. 19-0741. Should no proper payment be enclosed herewith, as by a check being in the wrong amount, unsigned, post-dated, otherwise improper or informal or even entirely missing, the Commissioner is authorized to charge the unpaid amount to Deposit Account No. 19-0741.

If any extensions of time are needed for timely acceptance of papers submitted herewith, Applicant hereby petitions for such extension under 37 C.F.R. §1.136 and authorizes payment of any such extensions fees to Deposit Account No. 19-0741.

Respectfully submitted,

Date May 10, 2005

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